



LEVEL THREE

# FUNERAL DIRECTOR

**Lead with Compassion, Guide with Professionalism!**

Step into a vital role, supporting families with empathy and reassurance during their most challenging moments. This apprenticeship builds the skills to manage funeral arrangements, guide your team, and work closely with clients - ensuring every service is delivered with care, respect, and professionalism.



#### HOW LONG IS IT?

The minimum duration of this apprenticeship is 8 months



#### HOW MUCH DOES IT COST?

The cost of your apprenticeship is fully covered, with funding arranged through your employer. The value of this apprenticeship is £4,500.



PRINCESS ROYAL  
TRAINING AWARD  
2024



Apprenticeship Provider  
of the Year  
Winner 2025



# What to expect...

Build the skills and confidence to support people with care and compassion during one of the most difficult times in their lives. Learn how to plan services, care for clients, manage admin and finances, and understand the laws and processes that guide the funeral industry. You will also grow as a professional – developing communication, leadership and customer service skills to represent your organisation with empathy and respect.

You'll be supported every step of the way by your own Connect2Care Vocational Trainer, with regular face-to-face and online sessions. We're also specialists in English and maths – we'll assess your needs and give you tailored support if you need a boost.

## The apprenticeship modules:

1	Personal Development and Performance
2	Leadership
3	Communication
4	Client
5	Reputation
6	Legal & Governance
7	Products & Services
8	Funeral
9	Administration & Finance



Sustainability & equality, diversity & inclusion are built into everything we teach.

**Every  
apprentice  
also gets...**

Access to L1  
Mental Health  
First Aid Awareness  
Course.



**Find out more...**  
**0800 9542 803**  
[info@connect2care.net](mailto:info@connect2care.net)

**Connect**  
**2 Funeral Services**