



LEVEL TWO

# FUNERAL TEAM MEMBER OPERATIVE

Delivering Respectful Service at Every Step!

Enhance your skills in teamwork, organisation, and communication as you play an essential role in supporting bereaved families and upholding the highest standards throughout the funeral process.



#### HOW LONG IS IT?

The minimum duration of this apprenticeship is 8 months



#### HOW MUCH DOES IT COST?

The cost of your apprenticeship is fully covered, with funding arranged through your employer. The value of this apprenticeship is £4,000.



PRINCESS ROYAL  
TRAINING AWARD  
2024



Apprenticeship Provider  
of the Year  
Winner 2025



# What to expect...

Through this apprenticeship, gain the practical knowledge and dignity-driven skills needed to care for the deceased and support funeral services with confidence and respect. Learn how to prepare vehicles, assist at funerals, handle the deceased with compassion, and contribute to a seamless, supportive experience for grieving families.

You'll be supported every step of the way by your own Connect2Care Vocational Trainer, with regular face-to-face and online sessions. We're also specialists in English and maths – we'll assess your needs and give you tailored support if you need a boost.

## The apprenticeship modules:

1	Induction
2	Personal Development and Performance
3	Client
4	Maintain & Drive Vehicles
5	Legal & Governance
6	Funeral
7	Care of the Deceased
8	Team
9	Reputation
10	Team Products & Services



Sustainability & equality, diversity & inclusion are built into everything we teach.

**Every  
apprentice  
also gets...**  
Access to L1  
Mental Health  
First Aid Awareness  
Course.



**Find out more...**  
**0800 9542 803**  
[info@connect2care.net](mailto:info@connect2care.net)

**Connect**  
**2 Funeral Services**